Schedule of Benefits

Prepared for:

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Plan name:	Open Access Elect Choice
Schedule of Benefits:	3A
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Underwritten by Aetna Life Insurance Company in the state of New Jersey

Schedule of benefits

This schedule of benefits (schedule) lists the **deductibles**, **copayments** or **coinsurance**, if any apply to the **covered services** you receive under the plan. You should review this schedule to become aware of these and any limits that apply to these services.

How your cost share works

- The **deductibles** and **copayments**, if any, listed in the schedule below are the amounts that you pay for **covered services**.
- **Coinsurance** amounts, if any, listed in the schedule below are what the plan will pay for **covered services**. You are responsible to pay any **deductibles**, **copayments** and remaining **coinsurance**, if they apply and before the plan will pay for any **covered services**.
- When a **covered service** shows "no charge", this means you have no responsibility for **deductibles**, **copayments** or **coinsurance**.
- This plan doesn't cover every health care service. You pay the full amount of any health care service you get that is not a **covered service**.
- This plan has limits for some **covered services**. For example, these could be visit, day or dollar limits. They may be:
  - Based on a rolling, 12 month period starting with the date of your most recent visit under this plan

  See the schedule of benefits for more information about limits.
- Your cost share may vary if the **covered service** is preventive or not. Ask your **physician** or contact us if you have a question about what your cost share will be.

Important note:
Covered services are subject to the Calendar Year **deductible**, **maximum out-of-pocket**, limits, **copayment** or **coinsurance** unless otherwise stated in this schedule of benefits.

How your deductible works

The **deductible** is the amount you pay for **covered services** each year before the plan starts to pay. This is in addition to any **copayment** or **coinsurance** you pay when you get **covered services** from an in-**network provider**. This schedule of benefits shows the **deductible** amounts that apply to your plan. Once you have met your **deductible**, we will start sharing the cost when you get **covered services**. You will continue to pay **copayments** or **coinsurance**, if any, for **covered services** after you meet your **deductible**.

How your PCP or physician office visit cost share works

You will pay the **PCP** cost share when you get **covered services** from any **PCP**.

How your maximum out-of-pocket works

This schedule of benefits shows the **maximum out-of-pocket limits** that apply to your plan. Once you reach your **maximum out-of-pocket limit**, your plan will pay for **covered services** for the remainder of that year.

Contact us

We are here to answer questions. See the *Contact us* section in your certificate.

Aetna Life Insurance Company's group policy provides the coverage described in this schedule of benefits. This schedule replaces any schedule of benefits previously in use. Keep it with your certificate.

Deductible and cost share waiver for risk reducing breast cancer prescription drugs

The **prescription** drug **deductible** and per **prescription** cost share will not apply to risk reducing breast cancer **prescription** drugs when obtained at a network pharmacy. This means they will be paid at 100%.

Deductible and cost share waiver for contraceptives (birth control)

The **prescription** drug **deductible** and per **prescription** cost share will not apply to female contraceptive methods when obtained at a network pharmacy. This means they will be paid at 100%. This includes certain OTC and generic contraceptive **prescription** drugs and devices for each of the methods identified by the FDA. If a **generic prescription drug** is not available, the **brand-name prescription drug** for that method will be paid at 100%.

The **prescription** drug **deductible** and cost share will apply to **prescription** drugs that have a generic equivalent or alternative available within the same therapeutic drug class obtained at a network pharmacy unless we approve a medical exception. A therapeutic drug class is a group of drugs or medications that have a similar or identical mode of action or are used for the treatment of the same or similar disease or injury.

Deductible and cost share waiver for tobacco cessation prescription and OTC drugs

The **prescription** drug **deductible** and the per **prescription** cost share will not apply to the first two 90-day treatment programs for tobacco cessation **prescription** and OTC drugs when obtained at a network **retail pharmacy**. This means they will be paid at 100%. Your per **prescription** cost share will apply after those two programs have been exhausted.

Maximum out-of-pocket limit

Maximum out-of-pocket type	Designated provider
Individual	$400 per year
Family	$800 per year

Outpatient prescription drug maximum out-of-pocket limit

Individual	$1,430 per year
Family	$2,860 per year

General coverage provisions

This section explains the **maximum out-of-pocket limit** and limitations listed in this schedule.

Copayment

This is a dollar amount you pay for a **covered service**.

Coinsurance

This is a percentage you pay for a **covered service**. This is in addition to any out-of-pocket costs you have to pay to meet your **deductible**, if you have one.

Maximum out-of-pocket limit provisions

Maximum out-of-pocket limit

The **maximum out-of-pocket limit** is the most you will pay per year in **deductibles, copayments**, and **coinsurance**, if any, for **covered services**.

Individual maximum out-of-pocket limit

- This plan may have an individual and family **maximum out-of-pocket limit**. As to the individual **maximum out-of-pocket limit**, each of you must meet your **maximum out-of-pocket limit** separately.
- After you or your covered dependents meet the individual **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charge for **covered services** that would apply toward the limit for the rest of the year for that person.

Family maximum out-of-pocket limit

After you or your covered dependents meet the family **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charge for **covered services** that would apply toward the limit for the remainder of the year for all covered family members. The family **maximum out-of-pocket limit** is a cumulative **maximum out-of-pocket limit** for all family members.

To satisfy this **maximum out-of-pocket limit** for the rest of the year, the following must happen:

- The family **maximum out-of-pocket limit** is met by a combination of family members
- No one person within a family will contribute more than the individual **maximum out-of-pocket limit** amount in a year

If the **maximum out-of-pocket limit** does not apply to a **covered service**, your cost share for that service will not count toward satisfying the **maximum out-of-pocket limit** amount.

Certain costs that you have do not apply toward the **maximum out-of-pocket limit**. These include:

- All costs for non-covered services which are identified in the certificate and the schedule
- Charges, expenses or costs in excess of the **allowable amount**
- Costs for non-emergency use of the emergency room

Your financial responsibility and decisions regarding benefits

We base your financial responsibility for the cost of **covered services** on when the service or supply is provided, not when payment is made. Benefits will be pro-rated to account for treatment or portions of **stays** that occur in more than one year. Decisions regarding when benefits are covered are subject to the terms and conditions of the group policy.

Individual prescription drug maximum out-of-pocket limit

Once the amount of the cost share and **deductible** you have paid during the year for **covered services** meets the individual **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charge for **covered services** that apply toward the limit for you for the remainder of the year.

Family prescription drug maximum out-of-pocket limit

After the amount of the cost share you and your covered dependent pay for **covered services** during the year meets the family **maximum out-of-pocket limit**, this plan will pay 100% of the eligible charges for **covered services** that apply toward the limit for the rest of the year for all covered family members.

This plan has an individual and family **prescription** drug **maximum out-of-pocket limit**

The family **maximum out-of-pocket limit** is a cumulative **maximum out-of-pocket limit** for all family members. The family **prescription** drug **maximum out-of-pocket limit** is met by a combination of family members with no single person in the family contributing more than the individual **maximum out-of-pocket limit** in a year.

The **maximum out-of-pocket limit** may not apply to certain **covered services**. If the **maximum out-of-pocket limit** does not apply to a **covered service**, your cost share for that service will not count toward satisfying the **maximum out-of-pocket limit**.

All costs for non-covered services do not apply toward the **maximum out-of-pocket limit**.

Covered services

Description	Designated provider
Acupuncture	Covered based on type of service and where it is received

Ambulance services

Description	Designated provider
Emergency services	0% of the **negotiated charge** per trip, no **deductible** applies
Non-emergency services	0% of the **negotiated charge** per trip, no **deductible** applies

Applied behavior analysis

Description	Designated provider
Applied behavior analysis	Covered based on type of service and where it is received

Clinical trials

Description	Designated provider
Experimental and investigational therapies	Covered based on type of service and where it is received
Routine patient costs	Covered based on type of service and where it is received

Dental care anesthesia

Description	Designated provider
Hospital charges	Covered based on type of service and where it is received

Diabetic services, supplies, equipment, and self-care programs

Description	Designated provider
Diabetic services	Covered based on type of service and where it is received
Diabetic supplies	Covered based on type of service and where it is received
Diabetic equipment	Covered based on type of service and where it is received
Diabetic self-care programs	Covered based on type of service and where it is received

Durable medical equipment (DME)

Description	Designated provider
DME	0% of the **negotiated charge** per item, no **deductible** applies

Emergency services

Description	Designated provider	Out-of-network
Emergency room	$25 per visit, no **deductible** applies	Paid same as designated provider
Non-emergency care in a **hospital** emergency room	Not covered	Not covered

Emergency services important note:
Out-of-network providers do not have a contract with us. The **provider** may not accept payment of your cost share as payment in full. You may receive a bill for the difference between the amount billed by the **provider** and the amount paid by the plan. If the **provider** bills you for an amount above your cost share, you are not responsible for payment of that amount. You should send the bill to the address on your ID card and we will resolve any payment issue with the **provider**. Make sure the member ID is on the bill. If you are admitted to the **hospital** for an inpatient **stay** right after you visit the emergency room, you will not pay your emergency room cost share if you have one. You will pay the inpatient **hospital** cost share, if any.

Foot orthotic devices

Description	Designated provider
Orthotic devices	$5 per item, no **deductible** applies

Habilitation therapy services

Physical (PT), occupational (OT) therapies

Description	Designated provider
PT, OT therapies	Covered based on type of service and where it is received

Speech therapy

Description	Designated provider
Speech therapy	Covered based on type of service and where it is received

Hearing aids

Description	Designated provider
Hearing aids	$5 per item, no **deductible** applies
Age limit	Covered persons through age 15
Frequency limit	One per ear every 24 months
Benefit limit	$1,000

Hearing exams

Description	Designated provider
Hearing exams	Covered based on type of service and where it is received
Visit limit	1 visit every 24 months

Home health care

A visit is a period of 4 hours or less

Description	Designated provider
Home health care	0% of the **negotiated charge** per visit, no **deductible** applies

Visit limit per day	3 visits

Home health care important note:
Intermittent visits are periodic and recurring visits that skilled nurses make to ensure your proper care. The intermittent requirement may be waived to allow for coverage for up to 12 hours with a daily maximum of 3 visits. Services must be provided within 10 days of discharge.

Home hemophilia treatment

Description	Designated provider
Home treatments	0% of the **negotiated amount** per visit, no **deductible** applies

Hospice care

Description	Designated provider
Inpatient services - **room and board**	0% of the **negotiated charge** per admission, no **deductible** applies

Description	Designated provider
Outpatient services	0% of the **negotiated charge** per visit, no **deductible** applies

Visit limit per year	unlimited

Hospice important note:
This includes part-time or infrequent nursing care by an R.N. or L.P.N. to care for you up to 8-12 hours a day. It also includes part-time or infrequent home health aide services to care for you up to 8-12 hours a day.

Hospital care

Description	Designated provider
Inpatient services – **room and board**	0% of the **negotiated charge** per admission, no **deductible** applies

Infertility services

Description	Designated provider
Treatment of **infertility**	Covered based on type of service and where it is received

Advanced reproductive technology (ART)

For this benefit, lifetime means any covered benefits paid under this plan, another plan with Aetna or plan associated with us, with the same policyholder.

Description	Designated provider
	0% of the **negotiated charge** per visit, no **deductible** applies

Maternity and related newborn care

Includes complications

Description	Designated provider
Inpatient services – **room and board**	0% of the **negotiated charge** per admission, no **deductible** applies
Services performed in **physician** office or a facility	0% of the **negotiated charge** per visit, no **deductible** applies
Services performed in **specialist** office or a facility	0% of the **negotiated charge** per visit, no **deductible** applies
Other services and supplies	Covered based on type of service and where it is received

Maternity and related newborn care important note:
Any cost share collected applies only to the delivery and postpartum care services provided by an OB, GYN or OB/GYN. Review the *Maternity* section of the certificate. It will give you more information about coverage for maternity care under this plan.

Mental health conditions

Mental health treatment

Coverage provided under the **same terms and conditions** as for any other condition

Description	Designated provider
Inpatient services-**room and board** including **residential treatment facility**	0% of the **negotiated charge** per admission, no **deductible** applies

Description	Designated provider
Outpatient office visit to a **physician** or **behavioral health provider** Includes **telemedicine** and/or **telehealth** consultation	0% of the **negotiated charge** per visit, no **deductible** applies
Outpatient mental health **telemedicine** and/or **telehealth** cognitive therapy consultations by a **physician** or **behavioral health provider**	0% of the **negotiated charge** per visit, no **deductible** applies

Description	Designated provider
Other outpatient services including: • Behavioral health services in the home • Partial hospitalization treatment • Intensive outpatient program	0% of the **negotiated charge** per visit, no **deductible** applies

Autism spectrum disorder or other developmental disabilities

Description	Designated provider
Diagnosis and testing	Covered based on type of service and where it is received
Treatment	Covered based on type of service and where it is received
Outpatient occupational (OT), physical (PT) and speech (ST) therapy for autism spectrum disorder	Covered based on type of service and where it is received

Substance use disorders treatment

Includes **detoxification**, rehabilitation and **residential treatment facility**
Coverage provided under the **same terms and conditions** as for any other condition

Description	Designated provider
Inpatient services-**room and board** during a **hospital stay**	0% of the **negotiated charge** per admission, no **deductible** applies

Description	Designated provider
Outpatient office visit to a **physician** or **behavioral health provider** Includes **telemedicine** and/or **telehealth** consultation	0% of the **negotiated charge** per visit, no **deductible** applies
Outpatient **telemedicine** and/or **telehealth** cognitive therapy consultations by a **physician** or **behavioral health provider**	0% of the **negotiated charge** per visit, no **deductible** applies

Description	Designated provider
Other outpatient services including: • Behavioral health services in the home • Partial hospitalization treatment • Intensive outpatient program The cost share doesn't apply to in-network peer counseling support service	0% of the **negotiated charge** per visit, no **deductible** applies

Nutritional support

Description	Designated provider
Nutritional support	Covered based on type of service and where it is received

Obesity surgery

Description	Designated provider
Inpatient services – **room and board**	0% of the **negotiated charge** per admission, no **deductible** applies

Description	Designated provider
Outpatient services	0% of the **negotiated charge** per visit, no **deductible** applies

Oral and maxillofacial treatment (mouth, jaws and teeth)

Description	Designated provider
Treatment of mouth, jaws and teeth	Covered based on type of service and where it is received

Outpatient surgery

Description	Designated provider
At **hospital** outpatient department	0% of the **negotiated charge** per visit, no **deductible** applies

Physician services

Physician services-general or family practitioner

Description	Designated provider
Physician office hours (not surgical, not preventive) Includes **telemedicine** and/or **telehealth** consultation	$5 per visit, no **deductible** applies
Physician home visit (not preventive)	0% of the **negotiated charge** per visit, no **deductible** applies
Physician surgical services	$5 per visit, no **deductible** applies

Description	Designated provider
Physician telemedicine and/or **telehealth** consultation	$5 per visit, no **deductible** applies

Description	Designated provider
Physician visit during inpatient **stay**	0% of the **negotiated charge** per visit, no **deductible** applies

Physician Services -Specialist

Description	Designated provider
Specialist office hours (not surgical, not preventive)	$5 per visit, no **deductible** applies
Specialist home visit (not preventive)	0% of the **negotiated charge** per visit, no **deductible** applies
Specialist surgical services	$5 per visit, no **deductible** applies

Description	Designated provider
Specialist telemedicine and/or **telehealth** consultation	$5 per visit, no **deductible** applies

Physician services -all other services not shown above

Description	Designated provider
All other services	Covered based on type of service and where it is received.

Prescription drugs – outpatient

Generic prescription drugs

Description	In-network
30 day supply filled at a **retail pharmacy**	$5, no **deductible** applies
More than a 60 day supply but less than a 91 day supply filled at a **retail pharmacy**	$5, no **deductible** applies
More than a 60 day supply but less than a 91 day supply at a **mail order pharmacy**	$5, no **deductible** applies

Preferred prescription drugs

Description	In-network
30 day supply filled at a **retail pharmacy**	$10, no **deductible** applies
More than 60 day supply but less than 91 day supply at a **retail pharmacy**	$15, no **deductible** applies
More than 60 day supply but less than 91 day supply at a **mail order pharmacy**	$15, no **deductible** applies

Non-preferred prescription drugs

Description	In-network
30 day supply filled at a **retail pharmacy**	$20, no **deductible** applies
More than 60 day supply but less than 91 day supply at a **retail pharmacy**	$25, no **deductible** applies
More than 60 day supply but less than 91 day supply at a **mail order pharmacy**	$25, no **deductible** applies

Other covered services

Anti-cancer drugs taken by mouth

Description	In-network
30 day supply filled at a **retail pharmacy**	Paid according to the type of drug per the schedule of benefits, above
More than 60 day supply but less than 91 day supply at a **retail pharmacy**	Paid according to the type of drug per the schedule of benefits, above
More than 30 day supply but less than 91 day supply at a **mail order pharmacy**	Paid according to the type of drug per the schedule of benefits, above

Contraceptives (birth control)

Brand-name prescription drugs and devices are covered at 100% when a generic is not available

Description	In-network
30 day or 6 month supply of generic and OTC drugs and devices	$0, no **deductible** applies
30 day or 6 month supply of **brand-name prescription drugs** and devices	Paid according to the type of drug per the schedule of benefits, above

Preventive care drugs and supplements

Description	In-network
Preventive care drugs and supplements	$0, no **deductible** applies
Limits	Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the U.S. Preventive Services Task Force (USPSTF) For a current list of covered preventive care drugs and supplements or more information, see the *Contact us* section

Risk reducing breast cancer drugs

Description	In-network
Risk reducing breast cancer **prescription** drugs	$0, no **deductible** applies
Limits	Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the U.S. Preventive Services Task Force (USPSTF) For a current list of risk reducing breast cancer drugs or more information, see the *Contact us* section

Tobacco cessation drugs

Description	In-network
Tobacco cessation **prescription** and OTC drugs	$0, no **deductible** applies
Limits	Subject to any sex, age, medical condition, family history and frequency guidelines in the recommendations of the USPSTF. For a current list of covered tobacco cessation drugs or more information, see the *Contact us* section. See the *Other services* section of this schedule for more information.

Outpatient prescription drug important note:
If a **provider** prescribes a covered **brand-name prescription drug** when a **generic prescription drug** equivalent is available and specifies "Dispense As Written" (DAW), you will pay the cost share for the brand-name drug. If a **provider** does not specify DAW and you request a covered **brand-name prescription drug**, you will be responsible for the cost difference between the brand-name drug and the generic drug, plus the cost share that applies to the brand-name drug.

Preventive care

Description	Designated provider
Preventive care services	0% of the **negotiated charge** per visit, no **deductible** applies
Breast-feeding support and counseling services	0% of the **negotiated charge** per visit, no **deductible** applies
Breast-feeding support and counseling services limit per year	6 visits in a group or individual setting **Telemedicine** and/or **telehealth** visits do not apply toward your visit limit. All other visits that exceed the limit are covered under the **physician** services office visit
Breast pump, accessories and supplies limit	**Important note:** You are limited to 2 breast pump kits per birth • The purchase of an electric or manual breast pump, including supplies and accessories • The purchase or rental of a multi-user breast pump, including supplies and accessories
Breast pump waiting period	Electric pump: 3 years to replace an existing electric pump
Counseling for substance use disorder	0% of the **negotiated charge** per visit, no **deductible** applies
Counseling substance use disorder visit limit	5 visits/12 months
Counseling for genetic risk for breast and ovarian cancer	0% of the **negotiated charge** per visit, no **deductible** applies
Counseling for genetic risk for breast and ovarian cancer visit limit	5 visits/12 months
Counseling for obesity, healthy diet	0% of the **negotiated charge** per visit, no **deductible** applies
Counseling for obesity, healthy diet visit limit	26 visits/12 months Of the total visits allowed per year, 10 may be used for high cholesterol and other known risk factors for heart disease and diet-related chronic diseases
Counseling for sexually transmitted infection	0% of the **negotiated charge** per visit, no **deductible** applies
Counseling for sexually transmitted infection visit limit	2 visits/12 months
Family planning services (contraceptive counseling)	0% of the **negotiated charge** per visit
Family planning services (contraceptive counseling) limit	Contraceptive counseling limited to 2 visits/12 months in a group or individual setting

Immunizations	0% of the **negotiated charge,** no **deductible** applies
Immunizations limit	Subject to any age limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention For details, contact your **physician**
Prescription and OTC contraceptives (birth control)	0% of the **negotiated charge**
Preventive care drugs and supplements	0% of the **negotiated charge,** no **deductible** applies
Preventive care drugs and supplements limit	Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the U.S. Preventive Services Task Force (USPSTF) For a current list of covered preventive care drugs and supplements or more information, see the *Contact us* section
Preventive care risk reducing breast cancer **prescription** drugs	0% of the **negotiated charge,** no **deductible** applies
Preventive care risk reducing breast cancer **prescription** drugs limit	Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the U.S. Preventive Services Task Force (USPSTF) For a current list of covered preventive care drugs and supplements or more information, see the *Contact us* section
Preventive care tobacco cessation **prescription** and OTC drugs	0% of the **negotiated charge,** no **deductible** applies
Limit	Subject to any sex, age, medical condition, family history and frequency guidelines as recommended by the U.S. Preventive Services Task Force (USPSTF) For a current list of covered preventive care drugs and supplements or more information, see the *Contact us* section
Routine cancer screenings	0% of the **negotiated charge** per visit, no **deductible** applies
Routine cancer screening limits	Subject to any age, family history and frequency guidelines as set forth in the most current: Evidence-based items that have a rating of A or B in the current recommendations of the USPSTF The comprehensive guidelines supported by the Health Resources and Services Administration For more information contact your **physician** or see the *Contact us* section
Limit per screening	1 visit
Lung cancer screening	0% of the **negotiated charge** per visit, no **deductible** applies
Routine lung cancer screening limit	1 screenings every 12 months Screenings that exceed this limit covered as outpatient diagnostic testing

Routine physical exam	0% of the **negotiated charge** per visit, no **deductible** applies
Routine physical exam limits	Subject to any age and visit limits provided for in the comprehensive guidelines supported by the American Academy of Pediatrics/Bright Futures/Health Resources and Services Administration for children and adolescents Limited to 7 exams from age 0-1 year 3 exams every 12 months age 1-2 3 exams every 12 months age 2-3 and 1 exam every 12 months after that age up to age 22 1 exam every 12 months after age 22 High risk Human Papillomavirus (HPV) DNA testing for woman age 30 and older limited to 1 every 36 months
Well woman preventive visits	0% of the **negotiated charge** per visit, no **deductible** applies
Well woman preventive visits limit	Subject to any age and visit limits provided for in the comprehensive guidelines supported by the Health Resources and Services Administration
Limit	1 visit

Private duty nursing - outpatient

Up to eight hours equals one shift

Description	Designated provider
Outpatient services	0% of the **negotiated charge** per visit, no **deductible** applies

Visit/shift limit per year	70

Prosthetic devices

Description	Designated provider
Prosthetic devices	$5 per item, no **deductible** applies

Reconstructive surgery and supplies

Including breast **surgery**

Description	Designated provider
Surgery and supplies	Covered based on type of service and where it is received

Short-term cardiac and pulmonary rehabilitation services

Cardiac Rehabilitation

Description	Designated provider
Cardiac rehabilitation	Covered based on type of service and where it is received

Pulmonary Rehabilitation

Description	Designated provider
Pulmonary	Covered based on type of service and where it is received

Short-term rehabilitation services

Cognitive Rehabilitation

Description	Designated provider
Cognitive Rehabilitation	Covered based on type of service and where it is received

Spinal Manipulation

Description	Designated provider
Spinal Manipulation	$5 per visit, no **deductible** applies
Visit limit per year	30

Physical, Occupational and Speech Therapies

Description	Designated provider
PT, OT and ST	$5 per visit; no **deductible** applies

Physical, occupational and speech therapies

Description	Designated provider
Visit limit per year	60

Sickle cell anemia

Description	Designated provider
Medical expenses and **prescription** drugs for treatment	Covered based on type of service and where it is received

Skilled nursing facility

Description	Designated provider
Inpatient services - **room and board**	0% of the **negotiated charge** per admission, no **deductible** applies
Other inpatient services and supplies	0% of the **negotiated charge** per admission, no **deductible** applies

Day limit per year	100

Tests, images and labs – outpatient

Diagnostic complex imaging services

Description	Designated provider
	0% of the **negotiated charge** per visit, no **deductible** applies

Diagnostic lab work

Description	Designated provider
	0% of the **negotiated charge** per visit, no **deductible** applies

Diagnostic x-ray and other radiological services

Description	Designated provider
	0% of the **negotiated charge** per visit, no **deductible** applies

Therapies

Chemotherapy

Description	Designated provider
Chemotherapy services	Covered based on type of service and where it is received

Infusion therapy

Outpatient services

Description	Designated provider
In **physician** office	$5 per visit, no **deductible** applies
At an infusion location	Covered based on type of service and where it is received
In the home	$5 per visit, no **deductible** applies
At hospital outpatient department	0% of the **negotiated charge** per visit, no **deductible** applies
At facility that is not a **hospital**	0% of the **negotiated charge** per visit, no **deductible** applies

Radiation therapy

Description	Designated provider
Radiation therapy	Covered based on type of service and where it is received

Transplant services

Description	Designated provider (IOE facility)
Inpatient services and supplies	0% of the **negotiated charge** per transplant, no **deductible** applies
Physician services	Covered based on type of service and where it is received

Transplant important note:
See the *Transplant services* benefit in the *Coverage and exclusions* section of the certificate for more information. The limit applies to all transplant services received while you are a member of an Aetna plan or one associated with us. The plan **lifetime maximum**, if any, will not apply to transplant services. The transplant limit will apply.

Urgent care services

At a freestanding facility or **provider** that is not a **hospital**

A separate urgent care cost share will apply for each visit to an urgent care facility or **provider**

Description	Designated provider	Out-of- network
Urgent care facility	$5 per visit, no **deductible** applies	Paid same as designated provider
Non-urgent use of an urgent care facility or **provider**	$5 per visit, no **deductible** applies	Paid same as designated provider

Vision care

Performed by an ophthalmologist or optometrist and includes refraction

Description	Designated provider
	$5 per visit, no **deductible** applies

Visit limit	1 visit every 12 months

Walk-in clinic

Not all preventive care services are available at a **walk-in clinic**. All services are available from a network **physician**.

Description	Designated network	Non-designated network
Non-emergency services	0% of the **negotiated charge** per visit, no **deductible** applies	$5 per visit, no **deductible** applies
Preventive immunizations	0% of the **negotiated charge** per visit, no **deductible** applies	0% of the **allowable amount** per visit, no **deductible** applies
Immunization limits	Subject to any age and frequency limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention For details, contact your **physician**	Subject to any age and frequency limits provided for in the comprehensive guidelines supported by the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention For details, contact your **physician**
Screening and counseling services	0% per visit, no **deductible** applies	0% per visit, no **deductible** applies
Screening and counseling limits	See the *Preventive care services* section of the SOB	See the *Preventive care services* section of the SOB

Important Note:
Designated network provider
A **network provider** listed in the directory under *Best Results for your plan* as a **provider** for your plan.

Non-designated network provider
A **provider** listed in the directory under the *All other results* tab as a **provider** for your plan.
See the *Contact us* section if you have questions.

You will pay less cost share when you use a designated network walk-in clinic **provider**. Non-designated network walk-in clinic **providers** are available to you, but the cost share will be at a higher level when these **providers** are used